

Alerts & Error Messages

a listing of standard gatherer alerts and errors and what to do about them

[A Managing Editor XT Pro with the same serial number is already running on your network!](#)

When It Happens:

During network initialization of QuarkXPress

What It Means:

You have placed copies of your original Managing Editor XT Pro in other Quark folders on your network.

What to Do:

Buy additional copies of Managing Editor XT Pro for other users.

[All sets have been checked and all directories have been located.](#)

When It Happens:

After choosing Check Sets from the Do Menu

What It Means:

All directories in all sets have been found by the Managing Editor XT Pro.

What to Do:

Relax.

[Couldn't find disk drive \(is it turned on?\)](#)

When It Happens:

When you move to Folders View

What It Means:

The disk drive for a folder contained in a particular Gather Set could not be located.

What to Do:

Turn on the disk drive. In some cases, the disk drive may be turned on, but you may have renamed it since creating the Gather Set in which the drive and its folders are included. In these cases, you will have to reconstruct the appropriate Gather Sets.

[Couldn't find folder \(has it been deleted?\)](#)

When It Happens:

When you move to Folders View

What It Means:

The disk drive for a folder could be located, but a folder on that drive was not found.

What to Do:

In all likelihood, the folder has been deleted, renamed or moved. In this case, you should remove the folder from your Gather Set, or have it automatically removed using the Check Folders function.

[Do you really want to delete the story from this issue \(linked boxes also will be removed\)? This action is undoable.](#)

When It Happens:

When you choose Remove from Document from the Do Menu and the Alerts box is checked

What It Means:

Managing Editor XT Pro is alerting you that you are about to delete the selected story.

What to Do:

Choose Yes if you want to remove the element, otherwise select no.

[Do you really want to delete this folder from its set?](#)

[The action is undoable.](#)

When It Happens:

When you drag a folder to the trash, or choose Delete Folder from the Do Menu.

What It Means:

Managing Editor XT Pro is alerting you that you are about to delete the selected element.

What to Do:

Choose Yes if you want to remove the element, otherwise select no.

[Do you really want to delete this Gather Set?](#)

[This action is undoable.](#)

When It Happens:

When you drag a Gather Set to the trash, or choose Delete Set from the Do Menu.

What It Means:

Managing Editor XT Pro is alerting you that you are about to delete the selected set.

What to Do:

Choose Yes if you want to remove the element, otherwise select no.

[Do you really want to delete this graphic from the issue?](#)

[This action is undoable.](#)

When It Happens:

When you choose Remove from Document from the Do Menu and the Alerts box is checked

What It Means:

Managing Editor XT Pro is alerting you that you are about to delete the selected graphic.

What to Do:

Choose Yes if you want to remove the element, otherwise select no.

[Managing Editor XT Pro couldn't verify the serial number, the resource has been tampered with!](#)

When It Happens:

When you start up QuarkXPress.

What It Means:

The Gatherer's resource file has been altered in such a way that its serial number is no longer valid.

What to Do:

First, remove the Managing Editor XT Pro using the Managing Editor XT Pro Installer then re-install the program (your Gather Prefs file will remain unharmed).

Managing Editor XT Pro is installed!

When It Happens:

When you start up QuarkXPress.

What It Means:

Managing Editor XT Pro has verified your serial number.

What to Do:

Get to work.

The serial number for this Managing Editor XT Pro does not match Quark's® serial number!

When It Happens:

When you start up Quark.

What It Means:

You are trying to use this copy of Managing Editor XT Pro with a copy of QuarkXPress to which the XTension has not been serialized.

What to Do:

First, remove the Managing Editor XT Pro using the Managing Editor XT Pro Installer then re-install the program against the new copy of QuarkXPress.

This copy of the Managing Editor XT Pro has not been installed properly!

When It Happens:

When you start up QuarkXPress.

What It Means:

Either Managing Editor XT Pro or QuarkXPress has been damaged in such a way that the serial number could not be verified.

What to Do:

First, remove Managing Editor XT Pro using the Managing Editor XT Pro Installer then re-install the XTension.

This set has been checked and its directories have been located.

When It Happens:

After choosing Check Folders from the Do Menu

What It Means:

All directories in the selected set have been found and verified by the Managing Editor XT Pro.

What to Do:

Relax.